

BENTEC REMOTE ACCESS

HIGHLY REDUCES NPT DUE TO EXPERT SUPPORT WITHIN SECONDS - 24/7/365



PRODUCT DESCRIPTION

The direct access to the control system avoids the often long lasting phone calls and email correspondence or even traveling time in case of malfunctions.

All log files and status information are immediately available to the engineers in charge, who remotely fix problems or guide rig personnel through the troubleshooting process.

This is possible by using a permanently installed remote access router on rig site.

Bentec Remote Access is not just limited to troubleshooting. Many software upgrades can be done remotely as well. Other cases are preventive system checks, live KPIs, etc.

Bentec has already deployed more than 150 routers all over the world on client rigs and top drive systems.

REMOTE ACCESS ROUTER FACTS

- BentecIOS ready for the subscription of Bentec solutions like optiTORQUE, optiSLIDE, optiDRILL, rigCARE etc.
- Optional audio and video link for guided troubleshooting of electrical issues
- Several internet connectivity options (ethernet, mobile network or Wifi)
- Remote access can be blocked from rig site by key switch
- Customer remote access (and training) can be arranged on request
- Easy setup for unmatched connectivity success
- On-demand VPN remote access
- Company IT friendly communication protocol
- Industrial grade remote access router
- Security-certified global infrastructure
- User-friendly remote access from anywhere
- Fine grained access control and logging
- Multi-factor authentication by default
- Full remote access to the rigs PLC network and it's components
(network wise there is no difference to being physically on the rig)
- Cost efficient
- Low bandwidth requirements

